

FINANCIAL HIGHLIGHTS 2023

ABBREVIATED CONSOLIDATED BALANCE SHEET

(In thousands of NAf)

ASSETS	12/31/2023	12/31/2022
1. Intangibles	2,462	2,088
2. Investments:		
2.1 Real Estate	512	545
2.2 Stocks	-	-
2.3 Unconsolidated Affiliated Companies and Other Participations	5,648	5,499
2.4 Bonds and Other Fixed Income Securities	-	-
2.5 Participation in Non-Affiliated Investment Pools	-	-
2.6 Mortgage Loans	1,000	-
2.7 Other Loans	2,057	2,081
2.8 Deposits with Financial Institutions	2,200	1,200
2.9 Other Investments	-	-
3. Current Assets	6,324	6,925
4. Other Assets	795	841
TOTAL	20,998	19,179

EQUITY, PROVISIONS AND LIABILITIES

(In thousands of NAf)

	12/31/2023	12/31/2022
5. Capital and Surplus	200	200
5.1 Capital	10,424	9,841
5.2 Less Treasury Stock	-	-
6. Subordinated Instruments	-	-
7. Provisions for Insurance Obligations:	-	-
7.1 Net Unearned Premium Provision	7,281	6,216
7.2 Net Claim Provision	2,133	2,090
7.3 Net Claim Adjustment Expense Provision	-	-
7.4 Funds Provision	-	-
7.5 Other Technical Provisions	-	-
8. Other Provisions and Liabilities	-	-
9. Current Liabilities	960	832
10. Contingent Liabilities	-	-
TOTAL	20,998	19,179

ACCOUNTING PRINCIPLES

ACCOUNTING PRINCIPLES ■ GENERAL

General accounting policies. The Financial Highlights 2023 are prepared in accordance with the ARAS guidelines imposed by CBCS (General Insurance annual statement composition and valuation guidelines ARAS v2.7) and coincide with the valuation principles of these Financial Highlights.

ACCOUNTING POLICIES ■ ASSETS AND LIABILITIES

Intangibles > Intangible assets are valued at cost and will be amortized in ten years. **Real estate** > Real estate is stated at acquisition costs less depreciation calculated on a straight-line basis over the estimated useful life. Acquisitions during the year are depreciated from the date of acquisition. **Deposits with financial institution** > Listed securities are stated at market value; non-listed securities are carried at the lower of cost and market value. **Current assets** > Accounts receivables are shown after deduction of a provision for bad and doubtful debts where appropriate. **Other assets** > Include amongst others the deferred income taxes. **Cash at bank and in hand** > Cash and bank balances are freely disposable, unless stated otherwise. **Provisions for insurance obligations** > **Net unearned premium provision** > The technical reserve for unearned premiums refers to accrued insurance premiums written in the reporting period, but with a remaining term of the policy in the following year.

Net claim provision > The technical reserve for claims refers to reported claims incurred but not settled as per year end and to claims incurred but not reported at year end.

ACCOUNTING POLICIES
PROFIT AND LOSS STATEMENT

General result > Profit is determined as the difference between net earned premiums and all claims and expenses relating to the reporting period. Costs are determined in accordance with the accounting policies applied to the balance sheet. Profit is realized in the year in which the premiums are recognized. Losses are taken upon recognition. Other income and expenses are allocated to the periods to which they relate. **Net earned premiums** > Premium income consists of the proceeds from insurance services to third parties less discounts. **Net investment income** > Net investment income relate to interest received or due from and paid or due to third parties and group companies.

SUMMARY FINANCIAL STATEMENTS

The Consolidated financial highlights 2023 of Netherlands Antilles & Assurance company (NA&A) N.V. are derived from the 2023 audited Annual Reports Automated Statements (ARAS) of NA&A that are prepared in accordance with the Provision for the Disclosure of Consolidated Financial Highlights of Insurance Companies issued by the Central Bank of Curaçao and Sint Maarten (CBCS).

ABBREVIATED CONSOLIDATED PROFIT AND LOSS STATEMENT AND ANALYSIS OF UNASSIGNED EARNINGS

(In thousands of NAf)

PROFIT AND LOSS STATEMENT	2023	2022
1. Net Earned Premiums	13,815	12,068
2. Net Other Underwriting Income		
3. Net Claims Incurred	8,318	8,140
4. Net Claim Adjustment Expenses Incurred	-	-
5. Net Changes In Various Other Provisions	-	-
6. Policyholders' Dividends and Other Similar Benefits Incurred	-	-
7. Underwriting Expenses Incurred	5,189	4,408
8. Net Other Expenses Incurred	-	-
9. Underwriting Results (Without Investment Income and Realized Capital Gains or Losses)	308	-480
10. Net Investment Income and Earned and Capital Gains or Losses	249	172
11. Other Results	149	11
12. Extraordinary Results	-	-
13. Net Operational Results Before Taxes	706	-297
14. Corporate Taxes Incurred	123	53
15. Net Operational Results After Taxes	583	-244
16. Net Unrealized Gains or Losses	-	-
17. Net Profit or (Loss)	583	-244

ANALYSES OF UNASSIGNED EARNINGS

(In thousands of NAf)

	2023	2022
18. Unassigned Earnings (Beginning of Year)	9,476	9,720
A. Net Profit or (Loss)	583	-244
B. Distribution of Accumulated Earnings	-	-
C. Other Changes in Unassigned Earnings	-	-
19. Unassigned Earnings (End of Year)	10,059	9,476

MANAGEMENT REPORT

The Financial Highlights Netherlands Antilles & Aruba Assurance Company (NA&A) N.V. (Citizens Insurance) Curaçao is pleased to present the key highlights of its financial year 2023. Despite the challenges of the preceding year, 2022, impacting the 2023 P&L, we are encouraged by mitigated effects through enhanced operations and a strong portfolio expansion.

Financially, earnings increased significantly, accompanied by a slight increase in expenses, marking notable improvements for the Company. Additionally, there was an increase in claims from 2022, predominantly within the car insurance portfolio due to a growth in portfolio.

Citizens Insurance Aruba also saw positive developments following changes in management, resulting in improved cost-management strategies and more efficient expenditure. The progress achieved in 2023 indicates Citizens Insurance is on an upward trajectory towards 2024 performance levels. Our commitment to client accessibility via multiple channels has become integral to our daily operations, ensuring our insurance products remain reliable, affordable, and user-friendly.

We continue to benefit from the steadfast support of our reinsurer, Swiss Re, the second largest in the market, reaffirming our Policy Holders' confidence in our sustained growth.

Looking ahead, Citizens Insurance anticipates celebrating 46 years in the market in 2024. We acknowledge the challenges that come with operating over such a period and recognize that our experience enables us to navigate these challenges effectively. Our dedicated team remains steadfast in delivering exceptional service and security to our clients, driving our continued success in the market.

We extend our heartfelt gratitude to our loyal staff, committed brokers, and the gracious community of Curaçao for their ongoing support.

Huub van der Bent, Managing Director